ENGIE S.A. personal data protection charter

ENGIE S.A., whose head office is located at 1 place Samuel de Champlain 92930 Paris La Défense Cedex, is required, as part of its activities, to process numerous items of personal data (those of its employees, customers, subcontractors, suppliers, etc.). ENGIE is aware of the importance of this data and is committed to protecting it in accordance with the General Data Protection Regulation (GDPR).

As a responsible actor, ENGIE has drawn up this Personal Data Protection Charter to clearly restate its commitments based on the main principles of the GDPR.

ENGIE therefore makes the following commitments:

- > To provide clear and transparent information on the use of personal data at all times;
- > To collect personal data only for specified, explicit and legitimate purposes;
- ➤ To ensure at all times that the data collected is adequate, relevant and limited to the purposes;
- > To purge or anonymize processed personal data when retention periods have been reached;
- > To ensure the security and confidentiality of processed personal data;
- > To respect the exercise of the rights of the persons concerned within the set timeframes;
- ➤ Not to re-use the data collected for purposes other than those for which it was originally collected.

ENGIE S.A. is responsible for processing personal data relating to the management of the website you are visiting (glad-oea.engie.com). This Charter provides you with all the information you need to understand the processing that is carried out.

To help it maintain a level of compliance with personal data protection regulations, ENGIE SA has appointed a Data Protection Officer (DPO).

Purpose of the processing and types of data collected

When you visit the "glad-oea.engie.com" website, you may provide us with a certain amount of personal data such as:

- Data relating to civil status, identity, identification, email, company, occupation
- Connection data (IP addresses, event logs, etc.)

Purpose of reusing the personal data collected

Registration for the event of 25 & 26 September 2024

Your personal data will not be subsequently processed in a way that is incompatible with the purposes described above.

1. Retention period

Your personal data will only be kept for as long as is necessary to fulfill these purposes.

| Processing purpose | Retention period |
|--------------------|--------------------------|
| Registration form | 3 months after the event |

2. Data recipients

In order to carry out the processing, the ENGIE SA service providers in charge of the website are required to access the personal data that is collected.

In the hypothetical case that your data is transmitted to other third parties, in particular internal departments of ENGIE SA, ENGIE would comply with the applicable laws, in the context of the communication of your personal data.

3. Security and confidentiality of your data

ENGIE SA, in its capacity as data controller, carries out appropriate measures to preserve the security and confidentiality of your personal data and, in particular, prevent them from being distorted, damaged or accessed by unauthorized third parties.

4. Your rights

In accordance with applicable regulations, you may request the rectification or deletion of your data by logging into your account created at the time of registration. You also have the right to the refusal, restriction and portability of your data.

You can exercise all these rights by contacting: https://engiegbs.service-now.com/gdpr portal?id=gdpr subject access request&sysparm source=ENGIESA DIRCO
MGLOBALLEADER

You are also informed that you can make a request to the CNIL (Commission Nationale de l'Informatique et des Libertés). You can access their website via the following link: https://www.cnil.fr/fr.

5. Contact details of the DPO

ENGIE has appointed a Data Protection Officer with the Commission Nationale de l'Informatique et des Libertés (CNIL), whom you can contact: <u>DPO/DPD contact details</u>

6. Collecting data from the terminal

Collection of data for profiling and technical data is done for the purpose of providing an optimal service.

Some of the technical data of your device is collected automatically by the website.

This information includes your IP address, internet service provider, hardware configuration, software configuration, browser type and language.

The technical data of your device is automatically collected and recorded by the website, for commercial and statistical purposes.

This information helps us to personalize and continually improve your experience on our website. We do not collect or store any data relating to individuals (first name, surname, address, etc.) that may be attached to technical data.

Technical data is kept for the amount of time strictly necessary for the above-mentioned purposes.

7. Managing cookies

7.1. Principle

A cookie is a file that records information about your computer's website browsing (e.g. number of visits, number of pages viewed, etc.) and notably makes it easier for you to visit the website.

You can, at any time, delete the "cookies" installed on your computer, refuse to accept new "cookies" and receive a notification before a new cookie is installed by configuring your browser using the instructions "Types of cookies, cookies and statistics and settings", which appear below.

Cookies are deposited on your terminal as you go on browsing (by going to another page of the website or by clicking on an element of the website (image, link, etc.). The depositing and reading of cookies must not be carried out in the following cases:

- If you visit the website and do not continue browsing;

- If you click on the link in the banner that allows you to set the cookie parameters, and if necessary, reject the deposit of cookies.

Please note that if you uninstall a functional "cookie" (authentication cookies, etc.), you may not be able to use some services on the website.

7.2. How to delete and set up your browser

Our website uses cookies. When you first visit our website, a banner informs you of the presence of these cookies and invites you to indicate your choice. They are only deposited if you accept them or if you go on browsing the website by visiting a second page of mediacenter.engie.com. Closing this banner does not permit you to refuse the cookies deposited by ENGIE. To refuse all or some of the cookies placed on our website photocenter.engie.com, you must click on "find out more".

You can obtain information at any time and configure your cookies by accepting or rejecting them using the banner intended for this purpose.

To learn more about cookies and how to set your browser, please visit this page: https://www.cnil.fr/fr/cookies-les-outils-pour-les-maitriser.

7.3. Types of cookies, cookies and statistics and settings

The cookies that may be installed on your server when you browse the website are cookies whose sole purpose is to enable or facilitate communication by electronic means or which are strictly necessary to provide the requested service (language cookies, identification cookies, etc.), or statistical cookies or other cookies under the conditions described below.

When cookies require your prior consent for their installation, ENGIE asks you for this by means of the link "find out more".

Cookies are deposited on your terminal as you go on browsing (by going to another page of the website or by clicking on an element of the website (image, link, etc.). The depositing and reading of cookies must not be carried out in the following cases:

- If you visit the website and do not continue browsing;
- If you click on the link in the banner that allows you to set the cookie parameters, and if necessary, reject the deposit of cookies.

What are the cookies installed?

These cookies allow the website to function in an optimal manner.

| Name of the cookie | Description | Retention period |
|--------------------|-------------|------------------|
|--------------------|-------------|------------------|

| | Operational cookies. Enable the website to function properly. They are necessary to continue | |
|----------------|--|-------------------------------------|
| cookiesConsent | browsing. | 3 months after the first connection |